

Proactive Service for Incident Response and Recovery: Veeam Cyber Secure

Ransomware attacks will happen. We've got your back.

It's not a matter of if cybersecurity attacks will happen, it's a matter of when. Ransomware is rampant. More than ever, it is essential to plan and prepare for attacks, to have support when attacks occur, and to recover with clean, reliable backups that get your organization up and running with limited impacts.

Partner with Veeam® for the peace of mind that you're taking a proactive approach to recovery from cyberattacks. Veeam Cyber Secure gives you a team of elite experts to support you before, during, and after an incident.

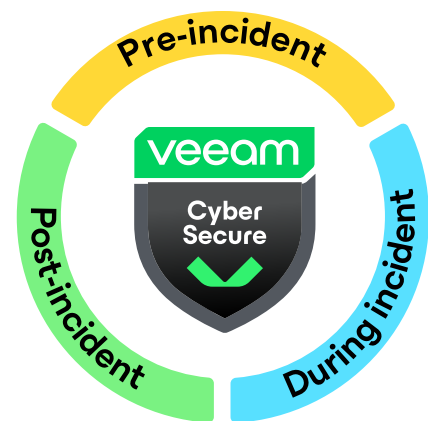
Our program goal? To set you up for success.

We keep your backup data secure by onboarding and implementing rigorous security best practices and using learning and development training from Coveware by Veeam — so that when you're attacked, you're ready.

Veeam's Security Best Practices

Rely on a trusted partner to ensure your IT security follows best practices. Veeam experts conduct quarterly health checks that leverage our extensive security check list that include:

- Components within your data protection environment
- Security permissions, passwords, and access
- Backup storage practices
- Backup encryption and key storage
- Orchestrated recovery



Key Benefits

- **Pre-Incident:** Protection from cyberattacks with a service to ensure security best practices are followed. Gain stronger cyber resiliency and attack preparation through ransomware training and development content. With onboarding, implementation services, and security assessments, you will know you are ready to recover from cyberattacks.
- **During Incident:** Gain fast support when ransomware strikes with Coveware by Veeam-retained IR that provides two fully covered incident response negotiations per year. You get a 15-minute SLA for ransomware attacks and priority routing for speedy recovery with Veeam's SWAT Team and your dedicated Support Account Manager.
- **Post-Incident:** If you suffer data loss for a verified attack, Veeam has your back. We will reimburse you for up to \$5 million USD in data recovery expenses.

Be Prepared for Ransomware Recovery

Best Practices Fundamental Courses

- Ransomware: What Happens When it Happens
- Ransomware Payment Protocols
- To Pay or Not To Pay
- Quarterly Adversary TTP Analysis

Continuing Education

- Anatomy of a Cyber Extortion Attack: Dissecting for Lessons Learned
- Spreading the Impact: Third-Party Vendor Attacks
- The Devil In The Details: Role of Data Governance in Cyber Risk Mitigation
- Sanctions: Overview + Case Study
- Ransomware: Cautionary Tales from the Front Lines
- The Cyber Extortion Economy and Threat Landscape

Summary

Veeam Cyber Secure gives you proactive expert guidance and support to bounce forward and recover quickly. When you follow security best practices, you avoid paying a ransom. Veeam assists you to implement methods that ensure your data is recoverable. We partner with you to make you more cyber resilient and provide full-scope coverage before, during, and after an attack.

Gain confidence in the fact that Veeam partners with you for success.

→ Learn more: [veeam.com](https://www.veeam.com)

Retained Incident Response

You gain dedicated support and response teams available 24/7 to ensure minimal downtime. Retained IR provides two fully covered incident response negotiations per year. For ransomware incidents, you will receive a 15-minute SLA.

Our retained service process includes:

- Forensic Assessment
- Extortion Negotiation
- Ransomware Settlement
- Decrypt and Recover

About Veeam Software

Veeam®, the #1 global market leader in data protection and ransomware recovery, is on a mission to empower every organization to not just bounce back from a data outage or loss but bounce forward. With Veeam, organizations achieve radical resilience through data security, data recovery, and data freedom for their hybrid cloud. The Veeam Data Platform delivers a single solution for cloud, virtual, physical, SaaS, and Kubernetes environments that gives IT and security leaders peace of mind that their apps and data are protected and always available. Headquartered in Seattle, Washington, with offices in more than 30 countries, Veeam protects over 450,000 customers worldwide, including 73% of the Global 2000, who trust Veeam to keep their businesses running. Radical resilience starts with Veeam. Learn more at www.veeam.com or follow Veeam on LinkedIn [@Veeam-Software](https://www.linkedin.com/company/veeam) and X [@Veeam](https://twitter.com/Veeam).